

*Ensuring Quality in your  
Organization*



## INSTITUTE OF INNOVATION AND QUALITY ASSURANCE (IIQA)

### CONTACT US

Institute of Innovation and Quality Assurance  
Kriti Marg, Koteshwor, Kathmandu, Nepal  
Tel: 977-01-5147215, 9841281714, 9851238280, 9860434234  
Email: [iiqanepal@gmail.com](mailto:iiqanepal@gmail.com)  
URL: [www.iiqa.com.np](http://www.iiqa.com.np)

# ABOUT US

Institute of Innovation and Quality Assurance (IIQA) is established by a highly professional and dedicated team to provide their clients with practical and creative solutions for overcoming their business challenges with achieving sustainable growth. IIQA has a mission to be the Nation's leading agency to establish a quality culture in Nepal by improving the system, products, and services through the implementation of reliable and globally recognized mechanisms. It had been contributing to the field of training, auditing, certification, Project management, technical advisory, and so on since 2010 in Nepal. IIQA in partnership with TnV is providing IAF-accredited certificates in Nepal

### WHY IIQA AS YOUR CERTIFICATION?

- IAF-accredited Certification Body
- Experienced Auditors
- Reputed certification body in Nepal since 2010
- Customer-oriented
- Supportive staffs
- Cost-effective
- Fair and legally



## ISO CERTIFICATION FOR HANDICRAFT INDUSTRY

ISO (International Organization for Standardization) is an independent, non-governmental international organization with a membership of 167 National standards Bodies. Through its members, it brings together experts to share knowledge and develop voluntary, consensus-based, market-relevant International Standards that support innovation and provide solutions to global challenges. Since only the globally approved benchmarks can assure the safety management of the services provided by the handicraft industry, ISO certification is the need to oblige the clients that the services provided by them are as per the universally acknowledged standards. One can really feel the ultimate need for ISO Certification at each & every stage while in this sector.

## STEPS FOR ISO CERTIFICATION



# ISO STANDARDS SUITABLE FOR HANDICRAFTS INDUSTRIES

## ISO 9001:2015 QUALITY MANAGEMENT SYSTEM

The ISO 9001 certification proves that your services are customer-centric and are focused on delivering steady, and qualitative services. This all-encompassing ISO Standard guarantees that best practices are being followed that help to boost productivity, drive ceaseless improvement, and add to the proficiency of the supply chain .

## ISO 45001:2018 OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEM

ISO 45001 is the world's international standard for occupational health and safety, issued to protect employees and visitors from work-related accidents.

## ISO 14001:2015 ENVIRONMENT MANAGEMENT SYSTEM

This standard is for companies and organizations of any type that require practical tools to manage their environmental responsibilities.

## ISO 26000:2010 SOCIAL RESPONSIBILITY

It helps clarify what social responsibility is and helps businesses and organizations translate principles into effective actions, and shares best practices relating to social responsibility, globally.

## SEDEX CERTIFICATION

It enables businesses to work together to better manage their social and environmental performance, and improve working conditions throughout the supply chain globally. It helps customers to keep track of their suppliers and view the ethical reports shared with them.

## EXPERTISE & COMPETENCY

IRCA-certified IIQA Trainers and Auditors are well-qualified and experienced to carry out Integrated assessments with minimal disruption of work at the client's place. They are easily accessible to help you in improving the quality management system in your organization.

# BENEFITS

The management systems outlined in ISO standards benefit the processes and procedures of your supply chain. ISO standards will bring these advantages to your business's certification and will ultimately assist you in stepping into the global markets with no trouble at all. Some of its potential benefits for the handicraft sector include:

- Boost profits
- Win new business
- Retain existing customers
- Identify gaps in your processes
- Implement consistent, repeatable processes
- Stand out from your competitors
- Prepare for the future
- Spend less time completing tenders
- Engage employees
- Continually improve your business.
- Contribute to cost reduction
- Gain competitive advantage
- Increase effectiveness
- Implement environmentally friendly practices
- Increase credibility and accountability to clients

